Brian Whittal

From:	Dean, Andy (C2915) <andy.dean@thamesvalley.police.uk></andy.dean@thamesvalley.police.uk>
Sent:	01 September 2021 10:21
То:	'lan Rushton'; Brian Whittal
Cc:	Bobbett, Stephen (P5159); Crook, Daniel (P0461)
Subject:	RE: Today's Extra - High Wycombe

Hi lan,

Thank you for your early response so far and I understand that your clients need to agree or otherwise; So for clarity

SIA – door man on a risk assessed basis but if required it will be two of them. This means if sales of alcohol and issues in the shop are few and far between then no door staff need to be employed. If issues surrounding crime and disorder in the shop – arguments, theft etc. in the NTE are prevalent then door staff will be required and if your applicant is unsure then they can always speak with me and I can get some numbers raised to look at the situation and discuss it further with them. We would be looking at Due diligence on this so door staff employment or otherwise should be risk assessed and written down so that there is understanding if things go wrong and a way of learning.

If alcohol is stored as it looks like on the walls in fridges then these could be locked. If the alcohol is on a stand on a shelf unit on the shop floor then I do understand that this could be difficult to cover but we are looking to 'prevent crime' – they should be able to find a way of making it clear and fully understandable to any person that alcohol is not for sale. Again Due Diligence – if you know something could happen then what can we put in place to prevent it. As we are talking about it then it could happen it is down then to your client to prevent it as best as possible. Behind the counter spirits, high end products must have a notice that they are not for sale if during anytime – if agreed - of no alcohol sales – Remove the temptation.

Thank you once again

Andy

Andy Dean C2915 - Licensing Officer (Wycombe & South Oxfordshire); Address – Police Station, Queen Victoria Road, High Wycombe, Bucks HP11 1BE;

Headquarters – 01865 542 059 (Hours – Mon – Thurs 0700 – 1500, Fri 0700 – 14.30) NOT RESTRICTED; **POLICE**

From: Ian Rushton [mailto:ijrushy@hotmail.com]
Sent: 01 September 2021 10:01
To: Dean, Andy (C2915) <andy.dean@thamesvalley.police.uk>; Brian Whittal
<Brian.Whittall@buckinghamshire.gov.uk>
Cc: Bobbett, Stephen (P5159) <stephen.bobbett@thamesvalley.police.uk>; Crook, Daniel (P0461)
<daniel.crook@thamesvalley.police.uk>
Subject: RE: Today's Extra - High Wycombe

Hi Andy

Thanks for our response, all noted.

I'll go back to my clients and discuss further.

Just to clarify the proposed SIA doorman condition. Doorstaff will only be employed if there is a need to do so based on the available evidence and any issues etc. At the start, doorman are unlikely to be used and we will of course keep the situation under review as we move forward.

We'll contact the Pubwatch contact and get further details.

In terms of proposed condition 4 - 1've just re-read it and will speak to my clients to be sure that it's possible to cover the alcohol displays on the 'shop floor' (on shelves). I presume the alcohol behind the counter (spirits, champagnes etc) don't need to be specifically covered as customers don't have access?

Thanks, Ian

Ian Rushton JL Licence and Retail 07909 511953

Sent from Mail for Windows 10

From: Dean, Andy (C2915) Sent: 01 September 2021 07:39 To: <u>'lan Rushton'; Brian Whittal</u> Cc: <u>Bobbett, Stephen (P5159); Crook, Daniel (P0461)</u> Subject: RE: Today's Extra - High Wycombe

Good morning lan,

I've discussed your response with the NHPT inspector and the below is where we are at this time;-

Thank you for getting back to me. I provide our responses below -

- We can go as far as 01.00 hrs on Alcohol sales This area is the centre of crime and disorder in the NTE and not only am I'm trying to protect your client and his staff but also I am trying to prevent FURTHER Crime and Disorder
- Pubwatch is chaired by a local DPS. Monthly meetings usually held in the afternoons, HWBidCo manage the system holding the information on banned persons and locals that need to be watched local street drinkers etc. The pubwatch have a radio scheme which is also linked in with Town Centre CCTV I think there is a charge for this (Contact Jamie Clattenburg (Security@hwbidco.co.uk) who is the Business Engagement Officer 01494 452725) He's on leave at this time.
- 3. I thought that would be the response okay I'll drop it for now but as soon as I get problems with persons drinking in the street from the shop I'll be back on this. The area is covered by a PSPO.
- 4. Thank you for agreeing
- 5. I'm happy to leave that one as your offered condition
- 6. I'm happy to drop this If we get a problem then we might have to re-visit it some other way It will be important that any staff have a robust attitude in the sales of alcohol which I'm sure with the right training by your client it will happen.
- I'm happy still for it to be risk assessed but would look to getting two SIA because of past experience with single doorstaff around Wycombe – if your risk assessments and our figures are such that in due time it becomes apparent that 2 door staff are just not needed then your client can put in a minor variation to have it reduced.
- 8. Thank you

Well that is far as we can go with this, I believe that your client will have his later trading as he had hoped but unfortunately we can't go the full 24 hours at this time.

Let me know what your client thinks

Thank you

Andy

Andy Dean C2915 - Licensing Officer (Wycombe & South Oxfordshire); Address – Police Station, Queen Victoria Road, High Wycombe, Bucks HP11 1BE;

Headquarters – 01865 542 059 (Hours – Mon – Thurs 0700 – 1500, Fri 0700 – 14.30) NOT RESTRICTED;



From: Ian Rushton [mailto:ijrushy@hotmail.com]
Sent: 31 August 2021 15:06
To: Dean, Andy (C2915) <andy.dean@thamesvalley.police.uk>; Brian Whittal
<Brian.Whittall@buckinghamshire.gov.uk>
Cc: Bobbett, Stephen (P5159) <stephen.bobbett@thamesvalley.police.uk>; Crook, Daniel (P0461)
<daniel.crook@thamesvalley.police.uk>
Subject: RE: Today's Extra - High Wycombe
Importance: High

Hi Andy

Thanks for your email, and apologies for not replying to you sooner.

I've had discussions with my client and respond below.

We have submitted an extremely comprehensive operating schedule with this application but we are of course willing to consider further reasonable and necessary conditions.

In terms of your proposed conditions/hours below please see our comments below;

- 1. My client is looking for longer hours than this. Is this something that can be discussed/moved on?
- 2. We are willing to join Pubwatch we just need to know the precise details of what it entails etc;
- 3. This is considered unnecessary and disproportionate;
- 4. Happy for such a condition which can be updated as appropriate if we can hopefully reach an agreement on the licensed hours;
- 5. My client is an experienced retailer and will of course ensure that the shop is suitably staffed at all times, taking account of peak periods etc this could be a condition? Your proposed condition refers to having 3 members of staff on duty 24 hours a day please note that licence conditions are only applicable when licensable activities are carried out so if a licence is approved for reduced times then such a condition cannot refer to 24/7;
- 6. I don't believe that such a condition requiring a member of staff to be over 25 years of age is actually legally allowed or enforceable. Whilst I note your comments regarding the behaviour of some customers a well trained 23 year old member of staff, for example, would be able to deal with issues that can arise. Plus,

what about a personal licence holder under the age of 25? They could be better equipped to deal with a 26 year old? I don't think it's about a persons age;

- 7. Happy to consider the use of 2 doorstaff on a risk assessed basis;
- 8. Happy to have 6 monthly training instead of 12 months.

Let me know what you think and I'm grateful that there's 'room for movement'.

Thanks, Ian

Ian Rushton JL Licence and Retail 07909 511953

Sent from Mail for Windows 10

From: Dean, Andy (C2915) Sent: 31 August 2021 11:28 To: <u>'lan Rushton'; Brian Whittal</u> Cc: <u>Bobbett, Stephen (P5159); Crook, Daniel (P0461)</u> Subject: FW: Today's Extra - High Wycombe

Dear Mr Rushton,

Is there any response to my below email that I directed to you on 23rd August from your clients. I only ask is that I am on Leave from tomorrow evening (Wednesday) until Tuesday 14th September which is after the close of consultation. Unless I hear from you by midday tomorrow I will have to submit an objection to the application and pick it up again on the 14th when I get back into the office. I'm sure there can be some compromise between now and any hearing date should it go that way.

Thank you

Andy

Andy Dean C2915 - Licensing Officer (Wycombe & South Oxfordshire); Address – Police Station, Queen Victoria Road, High Wycombe, Bucks HP11 1BE;

Headquarters – 01865 542 059 (Hours – Mon – Thurs 0700 – 1500, Fri 0700 – 14.30) NOT RESTRICTED; **POLICE**

From: Dean, Andy (C2915)
Sent: 23 August 2021 12:05
To: 'lan Rushton' <<u>iirushy@hotmail.com</u>>; Bobbett, Stephen (P5159) <<u>Stephen.Bobbett@thamesvalley.police.uk</u>>;
Crook, Daniel (P0461) <<u>Daniel.Crook@thamesvalley.police.uk</u>>
Cc: Brian Whittal <<u>Brian.Whittall@buckinghamshire.gov.uk</u>>
Subject: Today's Extra - High Wycombe

Dear Mr Rushton,

I've now had a meeting with the Town Centre Police management team as we have an issue with the 24 hours of alcohol sales in such a position within the town where the majority of our public disorder and fights occur during the Night Time Economy and now the concern that there is a shop that is going to be open so that a 02.00 hrs when the some of the pubs shut to purchase more alcohol, there is also a concern that should the shop sell the alcohol to customers (even if they weren't supposed to) then the purchaser will sit in the area and consume that alcohol increasing the chances of ASB, further fights, or even shoplifting thus increasing the demand in relation to Crime and Disorder.

There is no issue overall of having a premises open 24 hours but just the alcohol sales 24 hours – as it will be the only one in the Town Centre doing this and therefore WILL attract attention. Now in the main that will be good for the shop I would imagine as obviously a reasonable profit can be made from food items. From the plan of your premises it is apparent that at least 20% of shelf space is taken up with alcoholic products.

We are therefore asking for a compromise – we are predominately looking at your Due Diligence;

- 1. Alcohol sales daily between 08.00 hrs and 23.00hours,
- 2. The premises are members of pubwatch (as how else will they be able to monitor the non-sale of alcohol to known street drinkers (one of your conditions)),
- 3. All beers, ciders and lagers will be tagged with the shop name on the side of the bottle / can not top or bottom to identify where the alcohol has come from if ASB / crime and disorder is happening with open vessels. (You've already verbally indicated this is onerous but if it also protects the Today's business from allegations re illegal sales is that not justifiable because your premises will get these allegations).
- 4. All alcohol displays will be locked or covered and notices attached between 23.00 hrs 08.00 hours to identify to customers that sales of alcohol are prohibited.
- 5. We would expect a minimum of three members of staff 24 hours a day and after that staff levels based on demand (the concern with maybe two members is that if one is upstairs having their break then there is only one in the shop trying to see what everyone is doing as well as maybe shelf filling or goes out the back to get more stock leaving the shop floor devoid of staff).
- 6. At least one staff member to be over 25 years of age to be able to confidently refuse service to those that need refusing.(we have some real arrogant people in Wycombe that don't take nicely to being told no and could easily intimidate a younger member of staff into selling alcohol illegally).
- 7. If SIA doorstaff are employed on a risk assessed basis as suggested this should be a minimum of two (we have seen too many single crewed SIA doorstaff back off situations as they are on their own).
- 8. All staff training to be carried out every 6 months not 12 as suggested.

What I will say having spoken with the town management there is room for movement in all of this as you would hope.

I look forward to hearing from you soon

Kind regards

Andy

Andy Dean C2915 - Licensing Officer (Wycombe & South Oxfordshire); Address – Police Station, Queen Victoria Road, High Wycombe, Bucks HP11 1BE;

Headquarters – 01865 542 059 (Hours – Mon – Thurs 0700 – 1500, Fri 0700 – 14.30) NOT RESTRICTED;



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